

# Authorized Signatory Portal Handbook



# Signatory Portal Handbook

SEASeattle-Tacoma International Airport

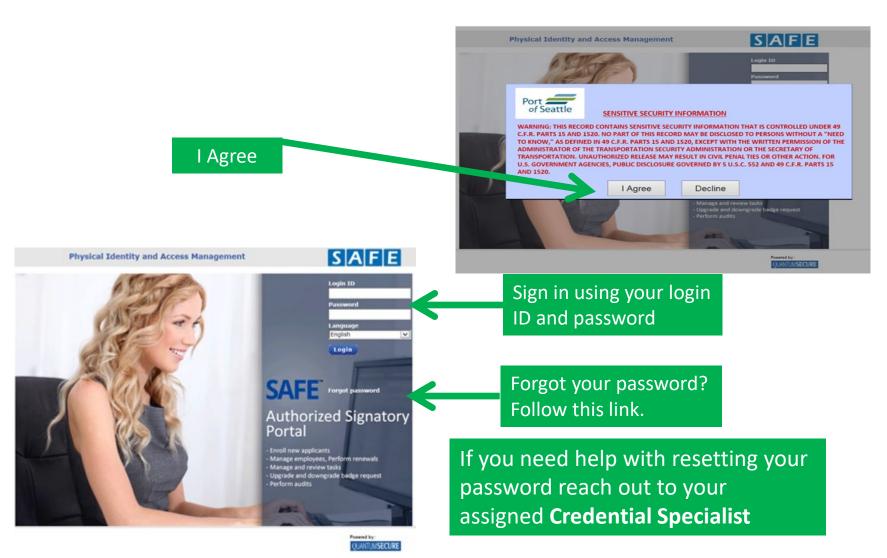
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#### Accessing the Authorized Signatory Portal: <a href="https://hosting.portseattle.org/SAFESelfService">https://hosting.portseattle.org/SAFESelfService</a>

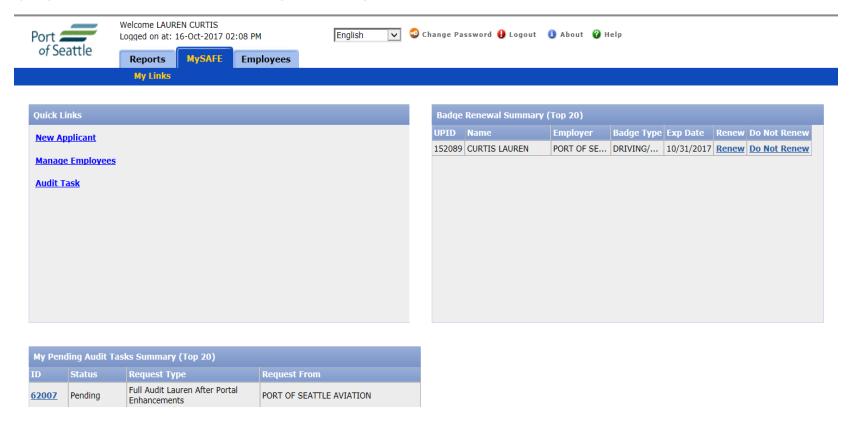
You must be using EDGE web browser.



## Signatory Portal



There are three tabs available once you log into the portal (Reports, MySAFE, Employees). The portal will default to the My SAFE tab where nearly all badging related transactions may be completed. Please note that the Badge Renewal Summary pane displays all active employees that are within 60 days of badge renewal.

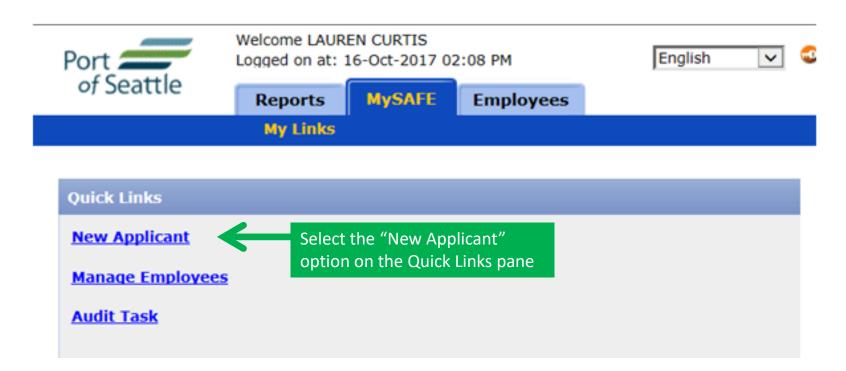






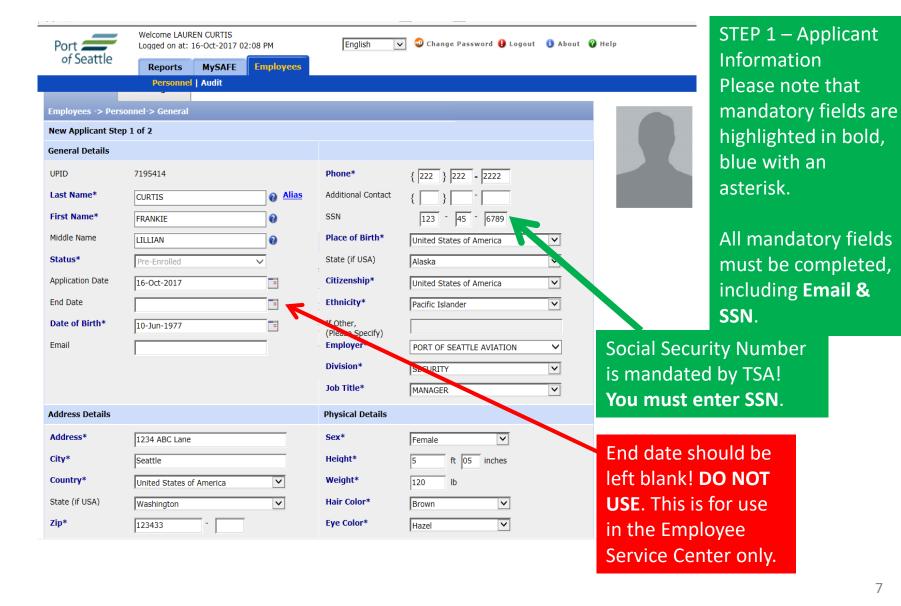
- Signatories have an important role in sponsoring an individual for an Airport ID Badge. Your responsibility includes verifying the identity of the individual being sponsored by your company.
- The Signatory must validate other personal and biographical information required for mandated background checks consistent with Transportation Security Administration (TSA) requirements.
- Applicants seeking an Airport ID badge must submit personal identification that is consistent with Federal I-9 Requirements. Information on acceptable documents may be found at our website: <u>Employee Service Center | Port of Seattle</u> (portseattle.org)
- Applicants must present original, valid and unexpired documents, in person, to the Employee Service Center when applying for an Airport ID badge.





- Once identity has been verified, it is a "best practice" to enroll the applicant while they are face-to-face and can answer any questions or clarify any information that may be in question.
- <u>REMEMBER</u> for the sake of background checks it is critical that the information entered in the SAFE Signatory Portal be complete and accurate!







Port	Welcome LAUREN CURTIS Logged on at: 16-Oct-2017 02:08 PM			English	About 🕜 Help	
of Seattle	Reports	MySAFE	Employees			
	Personnel	Audit				
General	Privileges					
Employees -> Pe	rsonnel-> General					
New Applicant St	tep 1 of 2					
General Details			1			
UPID	7195414			Phone*	{ 222 } 222 - 2222	
Last Name*	CURTIS		Alias	Additional Contact	{	
First Name*	FRANKIE		•	SSN	123 - 45 - 6789	
Alias Details						
	Last N	ame		First Name	Middle Name	
Alias1	SMITH		MARILEE		LILLIAN	
Alias2						
Alias3					2	
					Apply	Close
				Job Title*	MANAGER ~	
Address Details				Physical Details		
Address*	1234 ABC Lane			Sex*	Female	
City*	Seattle			Height*	5 ft 05 inches	
Country*	United States o	f America	V	Weight*	120 lb	
State (if USA)	Washington		V	Hair Color*	Brown	

The Alias link should be used to enter other legal names the applicant has used. Since this is part of the background check, be sure to ask the applicant if they've used other names or aliases. ie – maiden name, legal name change

It is very important to ensure you enter all information completely and accurately to assist with processing in a timely manner.

#### ENROLLING A NEW APPLICANT SEA International Airport



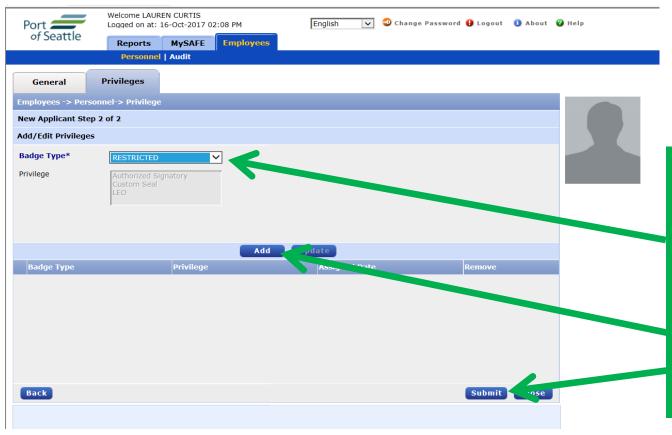
0110	/175717		FIIOIIC	{   222   }   222   -   2222
Last Name*	CURTIS	Alias	Additional Contact	{
First Name*	FRANKIE	0	SSN	123 - 45 - 6789
Middle Name	LILLIAN	0	Place of Birth*	United States of America
Status*	Pre-Enrolled V	•	State (if USA)	Alaska
Application Date	16-Oct-2017		Citizenship*	United States
End Date			Ethnicity*	Message from webpage
Date of Birth*	10-Jun-1977		If Other, (Please Specify)	Please add a Badge Type
Email			Employer*	PORT OF SEA
	,		Division*	SECURITY
			Job Title*	MANAGER 2 OK
Address Details			Physical Details	
Address*	1234 ABC Lane		Sex*	Female
City*	Seattle		Height*	5 ft 05 inches
Country*	United States of America	<u> </u>	Weight*	120 lb
State (if USA)	Washington	<u> </u>	Hair Color*	Brown
Zip*	123433 -		Eye Color*	Hazel
	, , , , , , , , , , , , , , , , , , , ,			
Reset Next				1 Submit Close

When you have completed the template, select "SUBMIT"

You will be prompted to "Please add a badge type" select "OK" and you will be taken to the Privileges tab.

#### ENROLLING A NEW APPLICANT SEASCHILLE-TOCOMO AIR PROBLEM SEASCHILLE

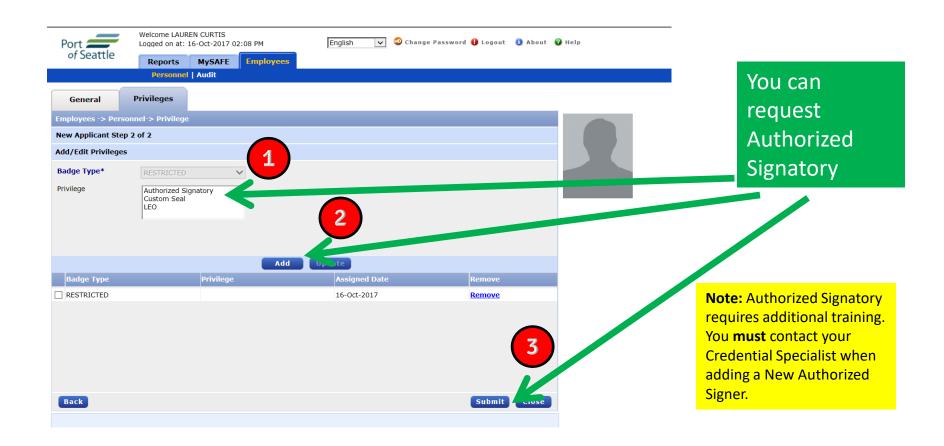




#### STEP 2

- Select the dropdown menu for Badge Type and make your selection
- Click "Add"
- **Click Submit** when finished





Note: LEO privilege is not authorized via the Portal. Our current processes will remain the same.

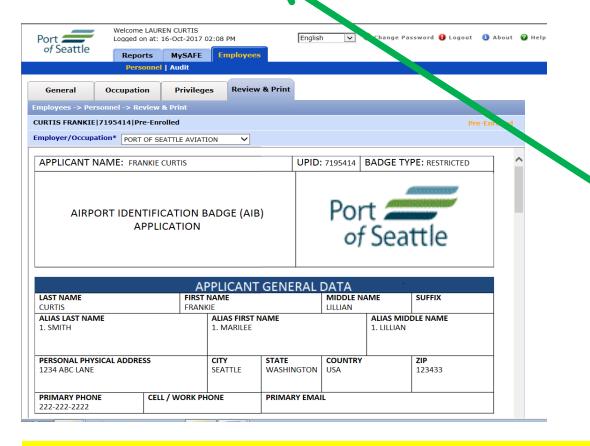




Port	Welcome LAURE Logged on at: 1	EN CURTIS 16-Oct-2017 02:08	РМ	English	✓ 🚭 Change Password 🕕 Logout	<ol> <li>About</li> </ol>	Help
of Seattle	Reports	MySAFE	mployees				
	Personnel	Audit					
General	Privileges						
Employees -> Pers	sonnel-> General						
New Applicant Ste	p 1 of 2						
General Details							
UPID	7195414			Phone*	{ 222 } 222 - 2222		
Last Name*	CURTIS		Alias	Additional Contact	{		
First Name*	FRANKIE		<b>@</b>	SSN	123 - 45 - 6789		
Middle Name	LILLIAN		0	Place of Birth*	United States of America	~	
Status*	Pre-Enrolled		7	State (if USA)	Alaska	~	
Application Date	16-Oct-2017		-	Citizenshin*	United States of America	~	
End Date		Enrollment Au	thentication		Pacific Islander	~	
Date of Birth*	10-Jun-1977	- Enter PIN					
Email		Ē			PORT OF SEATTLE AVIATION		
	1		Authenticate	Cancel	SECURITY		
				Job Hite.	MANAGER		
					MANAGER	Ľ	
Address Details				Physical Details			
Address*	1234 ABC Lane			Sex*	Female		
City*	Seattle			Height*	5 ft 05 inches		
Country*	United States of	America	<u> </u>	Weight*	120 lb		
State (if USA)	Washington		<u> </u>	Hair Color*	Brown		

Once you have satisfied all the required fields, and made a badge type selection, you will be required to authenticate the enrollment with a PIN number. The **PIN number** is the same PIN number associated with your Airport ID badge.





Once you have successfully submitted the electronic application, you will be taken to the "Review and Print" tab.

YOU ARE DONE!

You can now schedule a new <u>Badge Appointment</u> for you employee.

This document is an overview of the badge application just completed. Both you, as the Authorized Signer, as well as the employee have responsibilities listed in this form. This can be printed for your records and shared with the employee. This form **WILL NOT** be required at the time of the badge appointment, but the applicant will sign indicating they were made aware of the badge terms and conditions.

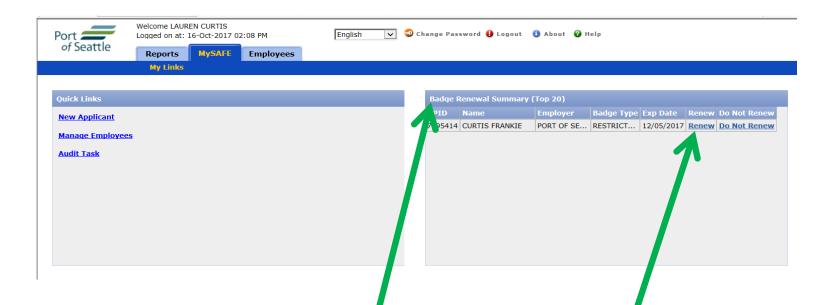


### PROCESSING A BADGE RENEWAL



## PROCESSING A BADGE RENEWAL SEASING A BADGE RENEWAL





Employees due for renewal within 60 days will appear in the Badge Renewal Summary pane on the MySAFE tab.

To authorize an employee renewal, click on "Renew" next to the employee's name.

If you click on **Do Not Renew** this will remove the employee from the Badge Renewal Summary and you will not be able to renew. If you clicked in error, you will, need to reach out to your Credential Specialist to assist.



### PROCESSING A BADGE RENEWAL

APPLICAI	NT ACCESS LEVELS & PRIVILEGES					
LIST OF ALL ACCESS LEVELS ACCESS PRIVILEGES						
	1. RESTRICTED					
I FRANKIE CURTIS have provided infor	rmation on this form that is true, complete and correct to	the hest of my				
· ———	rmation in this form that is true, complete and correct to					
and other Federal, State, and local agencie		nation to the 13A				
SIGNATURE	DATE:					
SIGNATURE	DATE					
_						
PAGE 4 of 4	APPLICANT INITIAL: DATE: 16-Oct-2017					
	<del></del>					
Back Renew	v Employee Application Print Application	Close				

Once you have renewed from the dashboard, you will be taken to the Review & Print tab. Review the applicant's information for accuracy, if changes need to be made go back to the General tab. Once finished, scroll to the bottom of the form and select "Renew Employee Application".

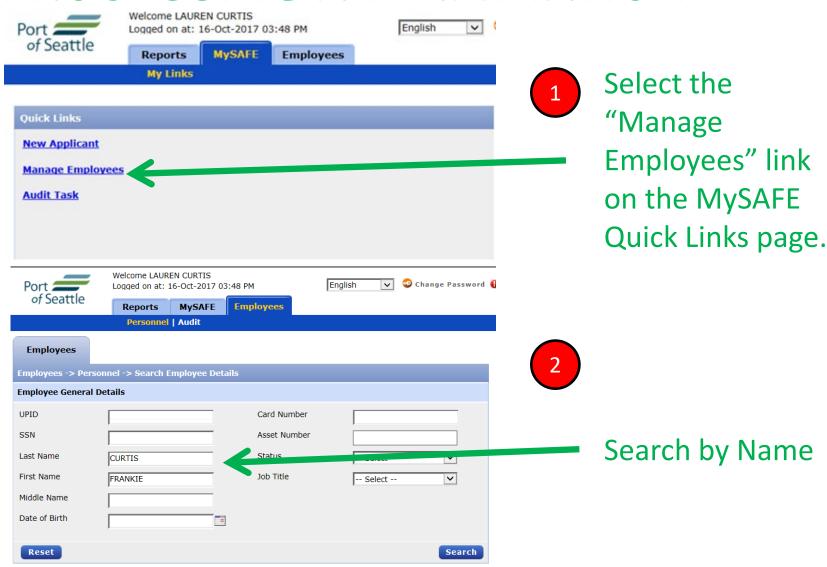
**CAUTION!!** Once you RENEW the applicant, they will be REMOVED from your badge renewal summary pane and the company **will be charged** a renewal badge fee. It is important to note for your records who you have renewed. It is recommended that you make <u>renewal appointment</u> in conjunction with renewing the badge application. **Applicants can complete** <u>training online</u> prior to their appointment.



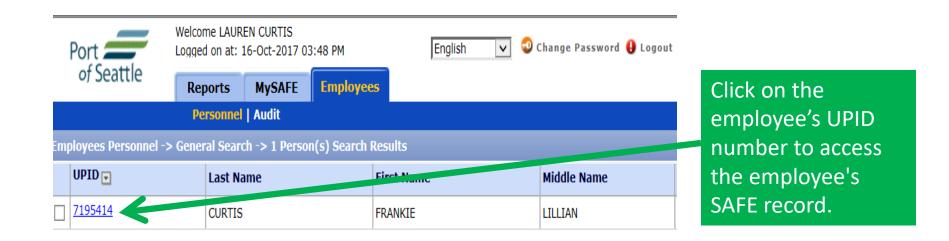
Processing an Airport ID badge termination in the Authorized Signatory Portal immediately disables the card access. If an employee is no longer employed, or no longer has a business need for an Airport ID badge, the card status should be changed to "TERMINATED".





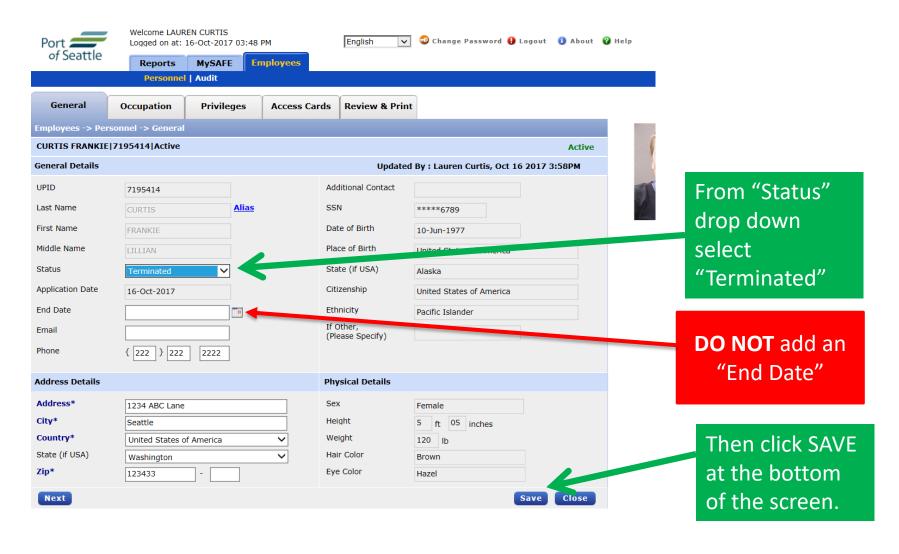




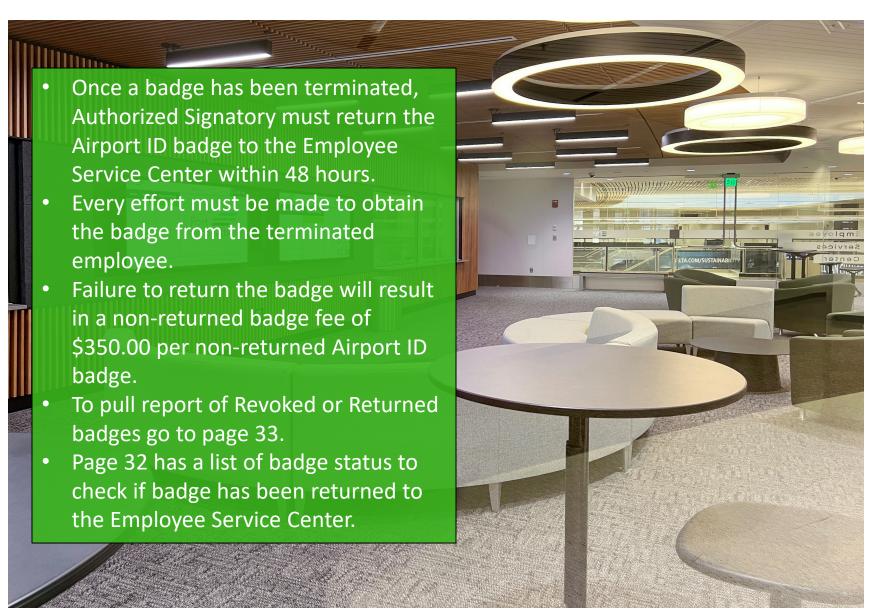


Remember, you may only access employees of your company or organization.





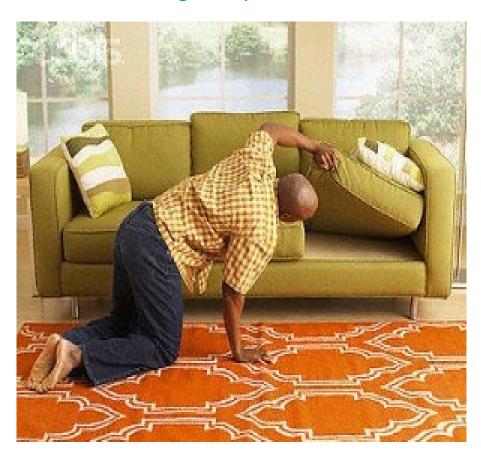




### PROCESSING A BADGE LOST/STOLEN SEASON AIRPORT



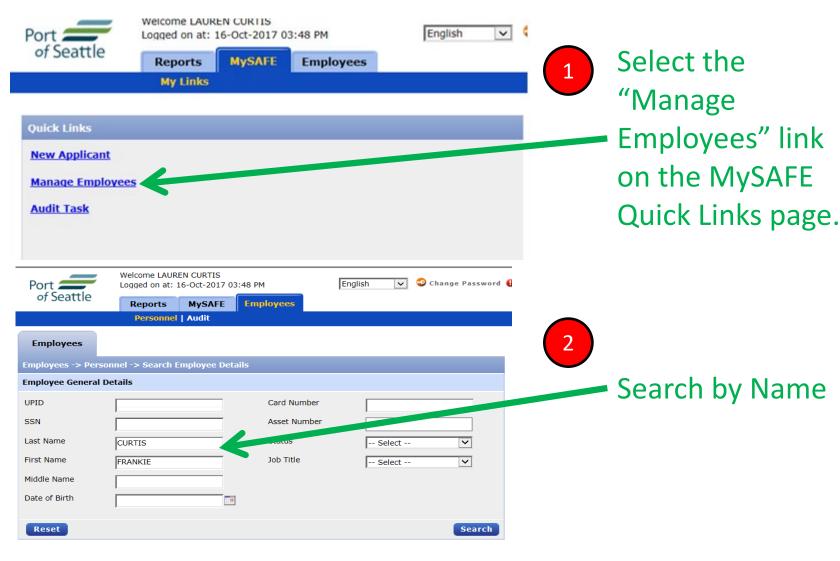
From time-to-time badged employees lose or misplace their Airport ID badge. Employees who lose their badge should immediately report lost Airport ID Badge to their Authorized Signer. The Signatory has the responsibility of changing the badge status to LOST utilizing the Authorized Signatory Portal.



- If the Employee reports the badge was STOLEN, the Authorized Signer can change the badge status to reflect STOLEN in the system.
- There is a \$250.00 fine associated with the first offense and there is a 48-hour waiting period. The clock starts when the badge has been reported in the Signatory Portal.
- Once the badge status has been changed by the Signatory, the employee may return to the Employee Service Center for a replacement badge.
- A police report must be provided indicating that the Airport ID badge was stolen, and the ID Badge was NOT stolen out of a vehicle. Remember that employees should never leave their Airport ID Badge in their vehicle.



## PROCESSING A LOST/STOLEN BADGE



## PROCESSING A LOST/STOLEN BADGE SEA International Procession of the Procession of the

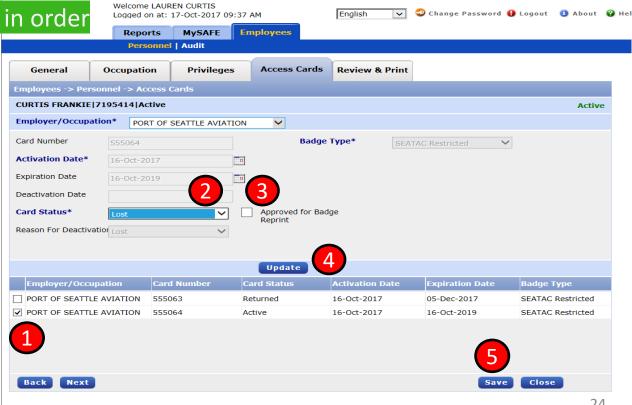


#### Click the **Access Cards** tab



#### You must follow steps in order

- 1. Check the box for the ACTIVE card you intend to change.
- 2. Change card status to LOST or STOLEN using the drop down.
- 3. Check the box to Approve Badge for Reprint.
- 4. Click **UPDATE**.
- Click **SAVE**.



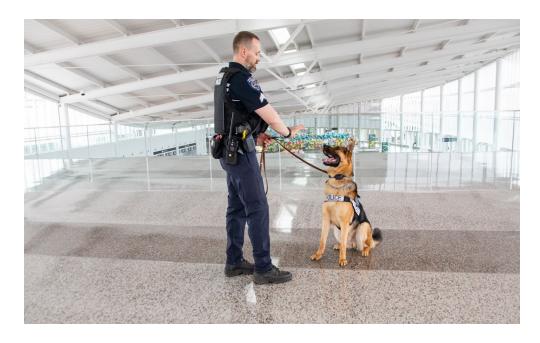
#### PROCESSING BADGE CHANGES



Occasionally it may be necessary to request a badge that may allow different access to an employee who is already badged for your company.

For example, an Airline employee previously badged with a SeaTac Restricted (Red) badge now needs an AOA (Blue) badge with driving capability to perform their job function. This may or may not require a job title change.

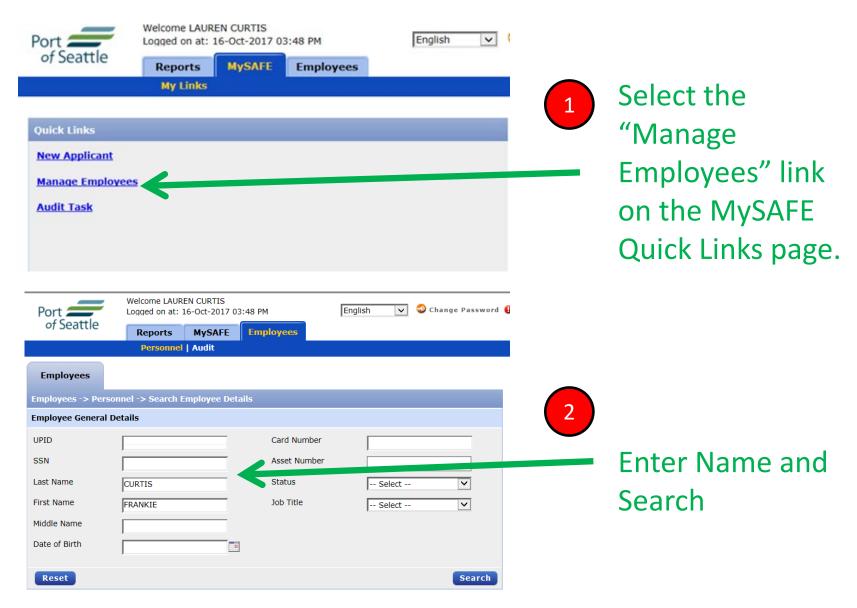
Signatories can initiate (request) the change using the Authorized Signatory Portal.



Please note that requests are subject to approval by the Employee Service Center and in some instances may require an additional background check. In all instances, a new badge will be printed and exchanged for the badge the employee is currently hold.

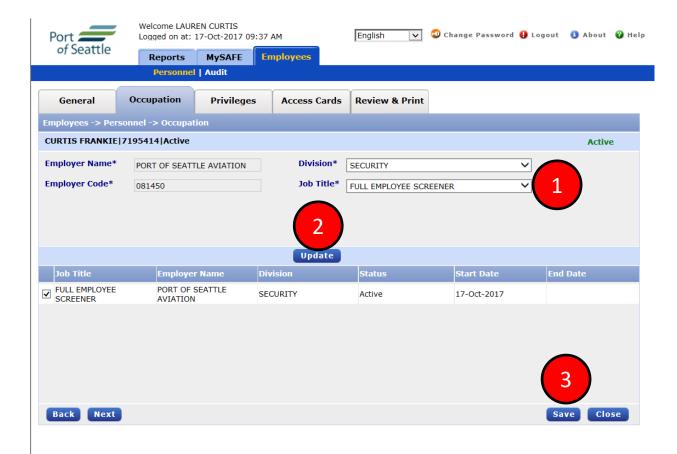
#### PROCESSING BADGE CHANGES





# PROCESSING BADGE CHANGES CHANGING A JOB TITLE



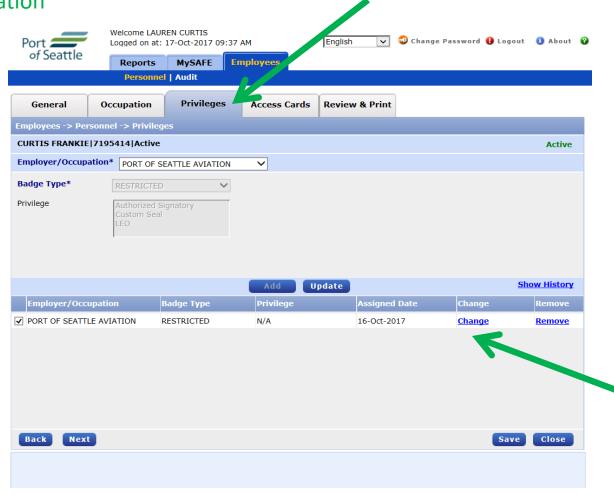


Select new
Job Title from
the Job Title
Drop Down,
UPDATE and
SAVE.

# PROCESSING BADGE CHANGES CHANGING A BADGE TYPE



To Change the Badge Type: Go to the **Privileges** tab to access Badge Type Information

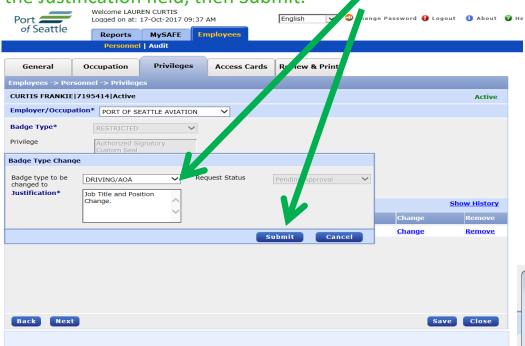


Click the Change Link

# PROCESSING BADGE CHANGES CHANGING A BADGE TYPE

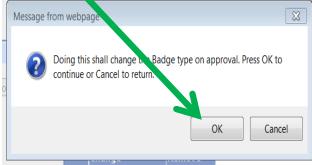


Once the <u>Change</u> link is selected, a dialogue box "Badge type to be changed to" will drop down. Select the type you are initiating the change for and **include** a brief description in the Justification field, then Submit.



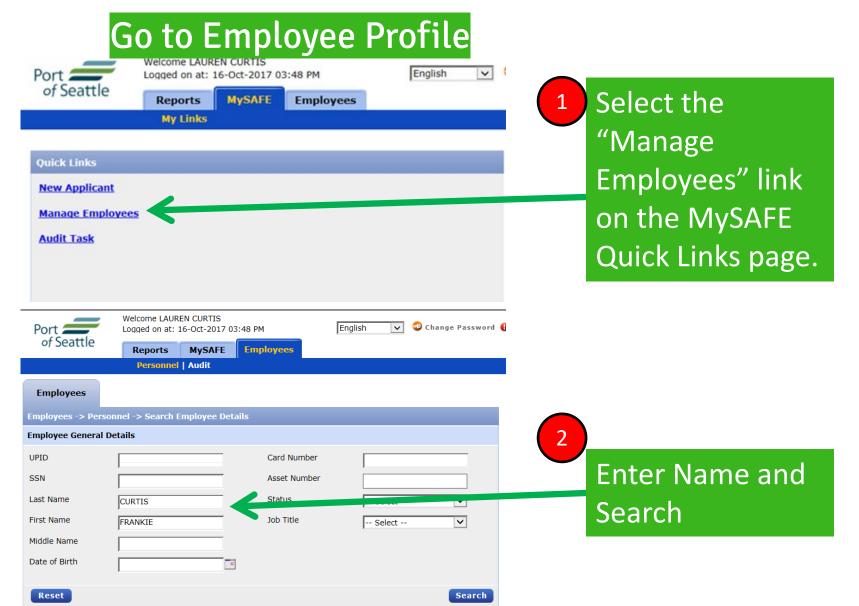
Please **advise** the employee to return to the Employee Service Center with a **photo ID** and the current Airport **ID** badge to pick-up the new badge. Additional training may be required for badge upgrade, this <u>training</u> can be completed online. No appointment needed; employee must check in with our Receptionist.

Confirm the change request by clicking OK.



#### CHECK APPLICANT STATUS





#### **CHECK APPLICANT STATUS**



of Coattle					_		
of Seattle	Reports	MySAFE	<b>Employees</b>				
	Personnel   Audit						
General	Occupation	Privileges	Review & F	Print			
Employees -> Pers	Employees -> Personnel -> General						
SUNSHINE KC 729	93405 Pre-Enrolled					Awaiting Clearance	
General Details				Updated	By : Phaedra Fatuesi, Jan 3	30 2023 1:10PM	
UPID	7293405			Additional Contact			
Last Name	SUNSHINE	Alias		SSN	*****1111		
First Name	KC			Date of Birth*	01-Jan-1980		
Middle Name				Place of Birth*	United States of America		
Status	Pre-Enrolled	<b>v</b>		State (if USA)	New York		
Application Date	30-Jan-2023			Citizenship*	United States of America		
End Date		ī		Ethnicity*	Korean		
Email	KCSUNSHINE@EMA	AIL.COM		If Other, (Please Specify)			
Phone	{ 206 } 123	4567					

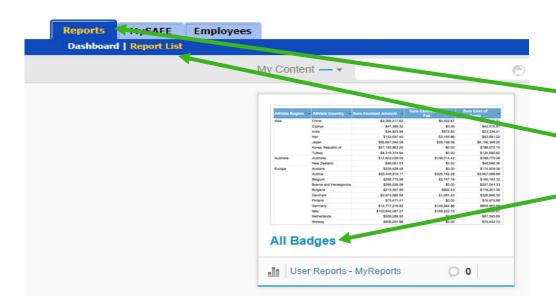
- In General tab upper righthand corner in yellow is the Applicant Status.
- Go to page 32 for Applicant Status and definition

	111 111
Active:	Applicant has has picked up the badge within the required 30 business days. Or, badge has been pre-printed. NOTE: If badge has been printed, print button will be inoperable for that badge.
Awaiting Clearance:	Applicant has been processed by a Credential Specialist and security checks have been submitted but CHRC and/or STA have not yet cleared
Pending Badge Type Change:	Authorized Signer changes the badge type via Authorized Signatory Portal and awaiting CS to confirm change and print new badge.
Pending Termination:	Authorized Signer Terminated applicant via Authorized Signatory Portal and awaiting CS to terminate occupation and badge status changes to Inactive/Not Returned.
Possible Duplicate:	Possible Duplicate Applicant information – SSN/DOB/Name matches, applicant has a previous/current UPID that needs to be merged.
Pre-Enrolled:	Badge data has been entered by Authorized Signer
Ready to Badge:	Applicant has a CHRC and STA clearance and Training has been completed by the applicant. The applicant is now ready to pick up the badge within 30 business days of the last security check clearance. Badge has not yet been issued.
Security Check Complete:	Applicant has passed CHRC and/or STA.
Suspended:	Applicant occupation is suspended. Badge is Inactive
Terminated:	Applicant occupation is terminated. Badge is Inactive
Badge Status	Definition
Active	Badge is active and printed.
Confiscated	Badge is inactive and confiscated for a security violation.
Damage	Badge is damaged and a new badge printed.
Expired	Badge is expired and not returned
Inactive	Badge is not active and has not been returned
Lost	Badge has been reported as missing by an Authorized Signer. Authorized Signer will check the Approved for Badge Reprint box to authorize CS to print replacement badge for applicant. Fines are charged and will be paid by the employee according to how many badges are lost in accordance with CC-001 Identification & Access Control Badge Charge.
Returned:	Badge has been returned and Credential Center has it in their possession.
Rebadge	Badge is active. The badge needs to be reprinted. This happens anytime something on the face of the badge has been modified (Name, Job Title). Normally this is because CBP has approved a SEAL and the badge needs to be reprinted.
	Badge approved for renewal by Authorized Signer. If the badge is not expired and the AS has renewed in the portal, the card status will be Renew. If the badge has expired but the AS renews the status will show Renew Authorized (for
Renew & Renew Authorized	30 days).
Revoked	After 30 days of Inactive/Not Returned SAFE automatically changes the card status to Revoked and triggers the \$350 unreturned badge fee
Stolen	Badge has been reported stolen by Authorized Signer. Authorized Signer will check the Approved for Badge Reprint box to authorize CS to print replacement badge for applicant. Lost badge fee will still be charged, unless employee provides an in-person police report with a case number that specifically lists Port of Seattle badge as an item that was stolen. In that case, the lost badge fee can be waived, first offense only. The badge cannot have been stolen out of a vehicle
Suspended	Badge is suspended and inactive
	32

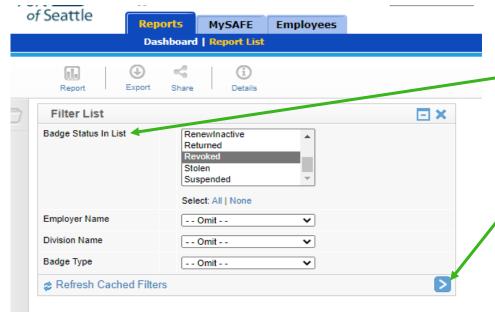
Applicant Status Definition

#### **HOW TO PULL REPORT**





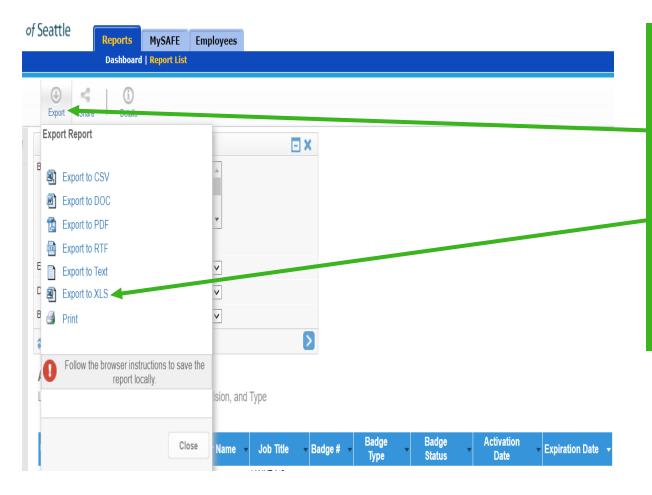
- Click on Reports
- Click on Report Lists
- Click on All Badges



- Badge Status In List –
   (Select the status you
   would like a report of )
- Click on the
- This will create the report requested.

#### **HOW TO PULL REPORT**





- To export file to Excel – Click on Export and then click Export to XLS
- It will download and then click
   Open file it will open in Excel