

Identity Verification Explained

 Health Savings Account

Identity Verification (IDV) is a combination of requirements set forth in Section 326 of the USA PATRIOT Act. The Act states that all financial institutions must verify the identity of individuals wishing to conduct financial transactions with them. A Health Savings Account (HSA) is a bank account established with TASC. For this reason, TASC is required to follow IDV.

Why did I fail? If TASC was provided with an out-of-date address, a maiden name, an incorrect Social Security number or date of birth, we will request that additional information be sent to verify your identity.

- Sign into your account at www.tasconline.com and review the information provided for accuracy.
- If all information is correct, you will need to provide supporting documentation.
- If information is incorrect, you will need to contact your employer and request an update be made.

Next steps. A notice is sent via email from TASC, or by mail if an email address is not on file, outlining the information which needs to be provided to verify your identity. In order to verify your identity, TASC will need up to three supporting documents, one from each category below:

NAME	ADDRESS	SOCIAL SECURITY NUMBER
• Driver's license or state-issued ID card (<i>not a temporary/paper card</i>) • Signed Social Security card • Passport • Birth certificate • Marriage certificate • Divorce decree • Legal name change certificate	• Driver's license or state-issued ID card (<i>not a temporary/paper card</i>) • Bank or credit card statement • Current phone or utility bill (<i>not an e-statement</i>) • Must be physical home address (<i>not a PO Box</i>) matching what is on file	• Signed Social Security card or Individual Taxpayer ID card
		DATE OF BIRTH
		• Driver's license or state-issued ID card (<i>not a temporary/paper card</i>) • Passport • Birth Certificate

Submit documentation. Upload your documentation online or submit by fax or mail.

Upload. Sign into your account at www.tasconline.com and go to **SUPPORT › CONTACT US** to submit a support request. Select the offering type **BENEFIT PLANS**, the **IDENTITY VERIFICATION** topic, then the **HSA IDENTITY VERIFICATION DOCUMENTATION** sub-topic. Click **UPLOAD A FILE FOR REFERENCE** to attach the required documents and click **SUBMIT**.

Fax/Mail. If documents are submitted by fax or mail, please reference your TASC ID.

Fax: 608-245-3623

Mail: PO Box 7308, Madison, WI 53707

What if IDV is not passed? If you do not respond to TASC's request for information and/or your identity is not able to be verified with the information provided within 90 days, your HSA will be closed. We will return your funds to your employer, if provided via payroll deduction or employer contribution, or to your MyCash account, if provided via participant direct contribution. Your account will be deactivated and no further contributions will be accepted.

QUESTIONS? Call Customer Care at 608-241-1900 or (toll-free) 800-422-4661 from Monday - Friday between 8:00 AM - 5:00 PM (all time zones) or 24/7 for automated IVR assistance.

